

HEAR AROUND EUROPE

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ARMY HEARING PROGRAM EUROPE

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Contacts

Bavaria AHP Manager

CPT Marisa Ragonesi
marisa.l.ragonesi.mil@health.mil
314- 590-2487

LRMC AHP Manager

MAJ Victoria Martin
victoria.m.martin26.mil@health.mil
314-590-6901

PHCE-AHP

Hearing Program Manager—Europe
LTC M. Joel Jennings
marvin.j.jennings.mil@health.mil
314-590-9937

NCOIC
SGT Cole Barnett
cole.a.barnett.mil@health.mil
DSN: 314.590.9877

ORG Box
usarmy.landstuhl.medcom-ph-
e.mbx.pm-army-hearing-
program@health.mil

MilBook Pages

Hearing Technician:
<https://www.milsuite.mil/book/groups/army-hearing-program-europe-hearing-conservation-technician-guide>

Hearing Program Officer:
<https://www.milsuite.mil/book/groups/europe-regional-army-hearing-program>

Have an idea for our next issue or want to be featured in the technician spotlight? Email all submissions to MAJ Victoria Martin (contact info above)

The Love Hate Relationship of Genesis and DMHRSi

Although no hearing technician's favorite task, accurately charting in Genesis and documenting time in DMHRSi are critical to program success.

Resources and manning are heavily dependent on data from DOEHRs, DMHRSi, Genesis coding.

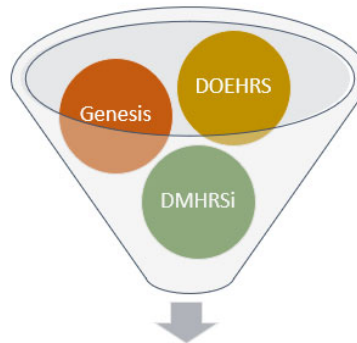
If hearing tests are not coded in Genesis, then on the "official books" there were no hearing tests performed. If it isn't documented, then it didn't happen.

For DMHRSi, it is very easy to not capture your time accurately, especially if the hearing booth is not your primary duty. If no-one is documenting time in the Hearing Conservation clinic, then it appears that we are able to successfully run our clinics with little to no manpower.

Genesis

Make sure you are capturing all of the work you complete. If you are providing education, document it! If you are fitting

hearing protection, document it! Below are the commonly used procedure codes in the Hearing Conservation clinic and when they should be used.



Manpower and Funding

- 0208T—DOEHRs-HC Hearing Test
- S9445—Hearing health education (provided to an individual)
- S9446 - Hearing health education (provided to a group)
- V5264—Fitting hearing protection
- 92596—Hearing protection fit test completed

DMHRSi

Make sure you capture the time you spent completing hearing conservation tasks in DMHRSi, even if just a few hours a week. This is how we show the amount of work it takes to run the hearing conservation program, and justify the need for manpower.

- The DMHRSi task is always FBNA_**** (**** = your clinics DMIS number)

Project	Task	Task Name	Type
	FBNA_06C	HEARING CONS	

Hearing Center of Excellence—Hearing Protection Selection Tool

HCE's hearing protection selection tool helps service members choose the most appropriate personal protective equipment for their environment and missions. The resource provides standardized methods for selecting hearing protection based on noise reduction, communication, and situational awareness requirements.

<https://hearing.health.mil/Prevention/Hearing-Protection-Selection-Tools-and-Resources>

The Hearing Center of Excellence has created a poster that shows the attenuation levels and spatial awareness data of various types of hearing protection. This poster, along with other posters available from the Hearing Center of Excellence website, can be printed for free from your local VIOS . Double click the image below to open the poster as a PDF and save.

<https://hearing.health.mil/Resources/Print-Materials/Posters>



Hearing Technician Spotlight



Ms. Ingrid Villela



Ms. Ingrid Villela has continuously stepped up as an instructor and mentor when certifying hearing technicians across the MEDDAC-Bavaria footprint. Ms. Ingrid demonstrates expertise in the hearing field and her passion to motivate Soldiers on the importance of hearing health education is contagious.

Hometown: El Paso, TX (born and raised!)
 Favorite Sound: Music



Hearing Conservation Questions Answered

Q: What is the best type of hearing protection?

A: The hearing protection that is worn! We want patients issued hearing protection they will wear correctly and consistently. What is best for them will vary depending on their level of noise exposure, their work environment, what they find comfortable, the importance of maintaining situational awareness and communication abilities, and other factors. For specific recommendations, contact your local Hearing Program Manager.



Vilseck and Grafenwöhr assigned hearing technicians/borrowed manpower receiving training on how to perform range inspections.

Follow-Up Test Rates Across Europe

RHC-E: Follow-up Hearing Test Compliance - Military

Cover

Compo 1	63.15%	↓
RHC-E	70.57%	↑

Goal: Increase follow-up hearing test compliance for Military to 70%

Al-Asad	N/A	↓
Ansbach-Urtas	75.68%	↑
Baghdad	N/A	↓
Bagram Air Base	N/A	↓
Balad	N/A	↓
Bamberg	N/A	↓
Baumholder	79.11%	↑
Camp Taji	N/A	↓
Camp Victory	N/A	↓
Coleman Barracks	N/A	↓
Grafenwoehr	69.82%	↓
Heidelberg	N/A	↓
Hohenfels	71.25%	↑
Illesheim	N/A	↓
Katterbach	N/A	↓
Kitzingen	N/A	↓
Kleber Kaserne	70.54%	↑
Kosovo – Camp Bondsteel	100%	↑
Kuwait	68.18%	↑
Landstuhl	70.93%	↑
Livorno – Darby Health Clinic	N/A	↓
Mannheim	N/A	↓
Mosul	N/A	↓
Qatar	N/A	↓
SHAPE	56%	↑
Schweinfurt – Conn Barracks	N/A	↓
Schweinfurt – Ledward Barracks	N/A	↓
Stuttgart – Patch Barracks	70.83%	↑
Tallil	N/A	↓
Tikrit	N/A	↓
US NATO Clinic, Brussels	38.1%	↓
Vicenza	61.43%	↓
Vilseck	87.74%	↓
Wiesbaden	70.32%	↑

This table shows the follow-up test compliance rates for our military population across hearing conservation clinics. The goal is to have at least 70% of patients who have an STS on their exam return for follow-up testing. **Reminder:** Soldiers have 90 days to complete follow-up testing and civilians have 30 days. Soldiers pending a follow-up test remain red in MEDPROS until they complete the follow-up.

Tips to increase follow-up test compliance:

- Schedule your patients for their follow-up test before they leave. Committing a patient to a specific date/time increases the likelihood they will return.
- Weekly, run a “Patients Requiring Follow-Up” report from DOEHRs-HC. This report creates a list of all patients needing to complete a follow-up test at your site. Contact these patients and provide them a reminder to return.

Unacceptable Needs Improvement Acceptable N/A Archived